	MRSP
Software Only Bundle	
NICE NRX -8 - BNDL - NICE Recording eXpress - 8 Channel Logger	$10,345.00
Includes: Inform Essential Site license including NICE Inform Essential, one recording system interface and one concurrent Reconstruction user license. Audio Recording license, including Inform Essential application support, per channel NICE Inform Essential Reconstruction concurrent user license NICE Inform Essential Verify concurrent user license Analogue board package for up to 16 channels – full size base board + 2 modules Digital 2-wire (parallel) board package for up to 8 channels (short length PCI-E slot required) – short base board + 1 module VoIP board or USB dongle for license Cable and Connectors for Board Package 1st year 8-5 M-F warranty	
NICE NRX -16 - BNDL - NICE Recording eXpress 16 Channel Logger	$13,745.00
Includes: Inform Essential Site license including NICE Inform Essential, one recording system interface and one concurrent Reconstruction user license. Audio Recording license, including Inform Essential application support, per channel NICE Inform Essential Reconstruction concurrent user license NICE Inform Essential Verify concurrent user license Analogue board package for up to 16 channels – full size base board + 2 modules Digital 2-wire (parallel) board package for up to 8 channels (short length PCI-E slot required) – short base board + 1 module VoIP board or USB dongle for license Cable and Connectors for Board Package 1st year 8-5 M-F warranty	
Software / Hardware Bundle:	
NICE Inform Stand Alone Bundle - 62 Channel INFR - BNDL - Bundle - 62 channel Inform Bundles includes: hardware, software and 1st year 8-5 M-F warranty -	$41,798.00
Includes: NICE Inform Server license NICE Inform voice channel license, price per voice channel NICE Inform Monitor and Recent Call Replay module concurrent user license, price per single licens NICE Inform Organizer module concurrent user license, price per single license NICE Inform Reconstruction module concurrent user license, price per single license NICE Inform Media Player license - Price per Inform Server NICE Inform Organizer support for import of 3rd Party Media Clips - Price per Inform System MS SQL 2005 Server Client Access License, per concurrent system user license NICE Inform Enterprise Hardware Platform	
Software	
ANI/ALI Driver	$1,000.00
PROFESSIONAL SERVICES	
Installation - Installation is a % of price of the recording system: Installation depends on the number of recording channels, the configuration and optional equipment or software.	
Installation	
ANI/ALI Installation	$1,000.00
Software Installation per workstation	$250.00
Maintenance and Support	
Annual - Maintenance is a % of price of the recording system	
Silver -8 hours, five days per week (M-F); 60 minutes; on-site 6 hours	

	MRSP
Gold Lite - Phone Support: 24 hours, 7 days per week. On-Site Support (8 hours, five days per week M-F; response time 60 minutes; on-site 6 hours	
Gold - 24 hours, 7 days per week; 30 minute call response time; on-site 4 hours* available to customers where the location of the equipment is within a 4-hour drive to major metro areas	
Platinum - 24 hours, seven 7 days per week; 30 minute call response time; on-site response time 2 hours* available to customers where the location of the equipment is within a 2-hour drive time to major metro areas	
Time and Materials	
Telephone - In Office Phone Support	$250.00
On-Site - Service and Support	$250.00
Customization	
Hourly Rate	$250.00
Training	
On-Site (Provide number of individuals that can be trained on-site per class) - 4 - 6 students - Example	$1,000.00
On-Line Tutorial	$500.00
Individual (Vendor site)	$500.00
Group (Vendor site) Provide number of individuals that can be trained at vendor site) - 2-4 students	$1,200.00