

NEW SERVICES

Managed Network Services (MNS) (3-Year Contract)

Equipment & Initial Setup - One Time Charge

Deployment of Managed Network Services (MNS) begins with customer consultation by Spacenet Engineers to determine the optimum solution. The Prism Pro MNA is a self-contained platform that provides a broad range of networking and content-delivery functions. Prism Pro interfaces to a VSAT, DSL, Cable, or 3G wireless modem, or a combination of multiple WAN links to support high availability hybrid ports to legacy serial devices. The Prism Pro can be installed on-site by Spacenet-certified professional installers or by the customer using

Managed Network Appliance	Dialup Modem	WiFi AP	VoIP ATA	MSRP
Prism Pro 1000				\$475
Prism Pro 1000-D	Yes			\$525
Prism Pro 1000-DW	Yes	Yes		\$575
Prism Pro 1000-AW		Yes	Yes - Dual	\$725

Network Architecture Design (Per Network Charge)	MSRP
Small Network	1-99 sites; Up to 16 hours \$1,999
Medium Network	100-299 sites; Up to 32 hours \$3,999
Large Network	300-500 sites; Up to 40 hours \$4,999

Provisioning and Activation Services	MSRP
Prism Pro - Service Activation (for Self Installation)	\$99
Terrestrial and Wireless Data Service - Equipment & Service Provisioning	Quote

Professional Installation & Service Activation	MSRP
Prism Pro 1000 or 1000-D	\$299
Prism Pro 1000-DW	\$399
Prism Pro 1000-AW	Quote

Managed Network Services - MRC

Managed Network Services are designed to streamline the customer's network infrastructure and support a comprehensive range of business services so customers can focus on fulfilling critical business priorities. Spacenet can serve as a single source for all customer broadband network services included in the Complete Managed Network Services Bundle are listed below, along with various optional services which can be added.

Basic & Add-On Service Bundles	MSRP
Complete MNS Bundle	Bundle includes the following elements: Legacy Protocol Support - Approved List QoS and Traffic Prioritization Network Rollout Project Management PCI Compliance Services IPSEC Encryption Managed Firewall - Standard IDS - Standard Configuration Management - Standard PCI Log Management - Automatic Level Service VPN Aggregation ePortal - Standard Proactive Site Monitoring 24 x 7 Level-2 Call Center Support/Help Desk URL Filtering - Static White List Service Level Agreements (SLA) - Standard \$35.00
Wi-Fi Bundle Add-On	Hot Spot Wi-Fi Service (including Splash Page) Secure Enterprise Wi-Fi Services with WPA Authentication \$8.00

Individual Service Upgrade Options	MSRP
PCI Log Management - Enhanced Level Service	\$4.00
PCI Log Management - Real-Time Level Service	\$9.00
Managed Firewall - Enhanced	\$3.00
Web Content Filtering	\$6.00
Standard Merchant Connectivity	\$9.00
Enhanced Merchant Connectivity	\$16.00

* For digital voice service, please see Digital Voice/Fax Services page

Maintenance Options	MSRP
Advanced Hardware Replacement	24x7 Depot Support \$6.00
On-Site Maintenance Plan	Next Business Day (Mon - Fri) Extended Next Day (Mon - Sun) Same Business Day (Mon - Fri) Extended Same Day (Mon - Sun) \$15.00 \$19.00 \$17.00 \$22.00

WAN Access - Terrestrial and Wireless Data Services	MSRP
Terrestrial Service - DSL/Cable Broadband/T1	Quote
Wireless Data Service - 3G/4G	